



# ***TRANSITION ASSISTANCE ADVISOR (TAA) PROGRAM***

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# *A Maze of Confusion*



*“You can’t use installation based solutions for community based challenges”*



# *Locating Recovering Warriors*

Attend WTU/CBWTU Musters  
(Guard/ Reserve/Active)

Coordinate with NG state medical staff  
(Guard)

USAR Support (Yellow Ribbon Events  
/Drills/Fulltime Staff )



# *Muster Goals*

Identify issues/concerns before they escalate

Establish a rapport

Provide state specific program benefits

Safety net for a smooth transition



# *Effectiveness Measures*

Customer satisfaction surveys

Studies/Research

Testimonials



# Customer Satisfaction Surveys

Recovering Warrior

93%

Guard/Reserve Staff

95%

WTU/CBWTU Staff

90%



# CBWTU Study

1. Objectives – Identification
2. Presentations – Standardize
3. Learning – Measure



## *Challenges to success*

Transition of CBWTU organizational structure and delivery methods

Managing Recovering Warrior expectations

Potential funding limitations

Competing activities



# *Common Requests*

Continuation of service in Uniform

Unresolved unit issues

Health insurance (Family)

Veterans Benefits

Education/Training

Financial



## *Staffing/Caseload Update*

- 65 TAA's (contract)
- 4 TAA's State employee/AGR/ADOS
- Caseload
  - 1:64 for RWs  
(89% ARNG / 10% USAR / 1% ANG)
  - 1:6020 Separating members
  - 75% of RWs in Title 10 status



# *Staffing/Caseload Update*

- Caseload –
  - TAAs begin working with RW's the moment they meet
  - There is no structured end date for TAA support



# Questions