

Warrior Care Support (WCS) Program

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28 Jan 2014



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Overview



- Purpose
- Collaboration – MCSC/Govt
- Role of case managers

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WCS Program



- HNFS established the WCS Program in August 2007
- Since inception, there have been 5,887 service members enrolled
- There are currently 319 Service members receiving WCS program services

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Demographics



- USA 173
- USAF 23
- USN 34
- USMC 81
- USCG 8
- USPHS 0

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Customer Satisfaction



- Customer Satisfaction surveys are prohibited by DHA
- WCS provides high level of customer services.

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Program Access



- Severely Ill/Injured
- Meets the following diagnosis criteria:
 - TBI/PTSD
 - Polytrauma
 - Amputee
 - Open Wound
 - Burns
 - SCI
- Reserve Component Recovering Warriors must show as TRICARE-eligible in DEERS to participate

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How are RWs referred?



- MTF
- VA
- MCSC

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Assisting with psychological needs



- Program employs Behavioral Health WCS coordinators to work with RWs with PTSD.
- Screening services include PHQ-2 Depression Screening and PTSD screening
- Communication of findings to the Primary Care Manager
- Coordination with Direct Care, Civilian, and VA providers
- Transition planning

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WCS Care Coordination/Case Management



- WCS program focus is coordinating civilian care with the Direct Care System on behalf of the RW
- Support transition from Active Duty status
- Able to monitor all civilian care and anticipate care coordination needs at time of separation from military service
- WCS coordinators collaborate with all MHS care coordination/case management programs and the VA

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Questions



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Backup Slides

Demographics



WCS Diagnoses	
Traumatic Brain Injury (TBI)	65
Post Traumatic Stress Disorder (PTSD)	26
Poly Trauma	76
Amputee	33
Internal Injury	1
Fractured Vertebra - Spinal Cord Injury (SCI) not indicated	8
Fractures Excluding TBI and SCI	16
Burns	9
Spinal Cord Injury	10
Open Wound	10
Other - If the fracture diagnoses does not indicate a SCI or TBI (as in fracture NOS) it is included in the 'Other' category.	65
Total for WCS Diagnoses	319

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Demographics, cont'd



Total in WCS by Sponsor Status and Branch of Service		Total
Air Force	Actives	20
	Reserves	1
	National Guard	2
	Military Academy	0
Army	Actives	154
	Reserves	7
	National Guard	11
	Military Academy	1
Coast Guard	Actives	8
	Reserves	0
	Military Academy	0
Marine Corps	Actives	80
	Reserves	1
	Military Academy	0
Navy	Actives	31
	Reserves	2
	Military Academy	1
The Commissioned Corps of the Public	Actives	0
	Reserves	0
	Military Academy	0
Total for Branch of Service		319

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