

Regina M. Julian, MHA, MBA, FACHE

Ms. Julian is currently the Director, Military Health System (MHS) Patient Centered Medical Home (PCMH) Division at the Office of the Assistant Secretary of Defense for Health Affairs/TRICARE Management Activity (TMA). Ms. Julian is responsible for collaborating with the Army, Navy, Air Force and TRICARE Regional Offices to implement the PCMH model of care throughout the Military Health System (MHS). She is leading the MHS' initiative to ensure the over 430 MHS primary care practices are Level 2 or 3 NCQA-recognized PCMHs. She is responsible for primary care performance measurement, access to care, private sector care recapture, staffing and evidence-based medicine workflow facilitation, best practice proliferation and operations for the MHS' 9.7 million beneficiaries. She also is responsible for piloting specialty care innovations designed to recapture care to the MHS. Finally, she is responsible for the implementation of the new Nurse Advice Line telehealth initiative. She has been a MHS beneficiary her entire life, having been born into an Army family, serving on active duty for 21 years and now as a retired Air Force medical service corps officer. Prior to working at TMA, she served as the Chief Financial Officer and Associate Administrator of the Air Force's flagship tertiary care teaching hospital, Wilford Hall Medical Center and as the Deputy Director, San Antonio Military Medical System, running business operations and service line optimization for two Level I trauma teaching hospitals and 8 primary care clinics. During her Air Force career, she held a variety of financial, analysis and operational management positions and served on regional command and the Air Force Surgeon General's staff. She is a fellow in the American College of Healthcare Executives and has a Master of Health Administration from the University of North Carolina at Chapel Hill and a Master of Business Administration from Georgetown University.